



STATEMENT OF PURPOSE

Provider ID: 1-101649758

SUPPORTED LIVING & DOMICILIARY CARE

Registered Manager: Estelle Christmas
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Location ID: 1-114944038
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REGISTERED CARE HOME

Registered Manager: Karolina Burman – in progress
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Company registered by guarantee.
Registered in England No. 2980543
Registered Charity No. 1041924

Background

Autism at Kingwood is a charity and not for profit company limited by guarantee. It was set up by Dame Stephanie Shirley and her husband Derek, the parents of a young man with autism. After moving their son in 1987 into an ordinary house in the community supported by skilled staff, they set up Kingwood to take forward this work and extend its services to other young people with similar needs to their son. Kingwood currently works with approximately 90 people with autism and learning disabilities providing regulated support to 65 of them, who mostly live in their own homes in Oxfordshire and the Thames Valley area.

Our vision and mission

The Kingwood vision is that adults with autism will be valued by and contribute to society.

Our mission is to pioneer best practice which acknowledges and promotes the potential of people with autism and to disseminate this practice and influence the national agenda.

Kingwood has adopted **key values** to underpin this mission statement and these are applied in the support we deliver to all the adults with autism we support:

- choice
- relationship and trust
- opportunity
- self-esteem
- respect and value for the person
- self direction
- independence
- understanding and recognition
- individuality
- support and communication.

Our purpose

Kingwood is a high quality service provider with specialist knowledge of the needs of the people we support with autism and /or a learning disability.

We support people with autism within their communities and to live as independently as possible in their own homes, be that living with parents, shared accommodation or alone. Kingwood has considerable success in supporting people across the autistic spectrum to become valued and valuable members of their community.

We work intensively with each person we support to ensure that we listen to and hear their aspirations and then to plan and deliver individualised support that ensures these are met.

Our objectives

We have the following set of objectives to help us achieve our mission and purpose:

1. Ensure person centred planning is at the heart of all of our planning and review mechanisms
2. Positively encourage measured risk taking to ensure people we support have opportunities in life to gain experiences
3. Learn what matters to individuals and how to support them better
4. Support people with autism to be healthy and access health care and associated services
5. Understand that challenge is often an attempt to communicate and that the challenge for us is not in the presenting behaviour, but how to respond to the message.
6. Ensuring that people are afforded their rights as citizens and that we support them to fulfil those rights (e.g. meet the requirements of their tenancy agreement).
7. Building real opportunities and contacts in the community.
8. Investing in and listening to the workforce that supports us ensuring that in return they are well trained, knowledgeable and competent.
9. Continue to pioneer, build on experience and strive for excellence in our support services.
10. Undertake a programme of action research to develop good practice, particularly where there is none available

Registration

Kingwood is registered with the Care Quality Commission (CQC) to provide two types of support; Accommodation for persons who require [nursing or] personal care at White Barn, Registered Care Home and personal care by way of Domiciliary Care provision in the homes of adults with autism and/or learning disability.

The White Barn registered manager is located onsite at 45a Cressingham Road, Reading and his/her time is predominantly spent on activities associated with managing the registered care home. On rare occasion he/she may be asked to assist with management cover and support in other Kingwood services.

The Domiciliary Care registered manager is located onsite at 2 Chalfont Court, Lower Earley and his/her time is entirely spent on activities overseeing the provision of domiciliary care and supported living services within the organisation.

Services we provide

Autism is a spectrum condition and we support adults with a wide range of needs and abilities. Some people require 2:1 support in the community, waking night support and personal care; others require a small number of hours a week for example, to help maintain their tenancy.

Often people we support have other pre-existing health conditions such as epilepsy or a mental health problem such as bi-polar disorder. Where this is the case the staff team will receive specialist training and guidance in order to be able to provide support.

Kingwood's domiciliary care provision can be split into three categories:

- Supported living.
- Outreach support
- Transitional support to young adults 18 – 24 at Kingwood College

Supported Living

This is the name given to support to people who;

- live in their own homes, either through a tenancy with a housing provider – usually a Registered Social Landlord or Housing Association – or
- live in their own homes through ownership or shared ownership with a housing association.

Outreach

This is the name given to support to people that;

- live in their family home or with a guardian

Kingwood provides support in accordance with an individual's assessed needs and this can include;

- Personal care
- Keeping the home safe and secure
- Managing & maintaining a home & tenancy
- Skills in every day living (things like shopping, ironing and cleaning)
- Managing relationships
- Managing money and benefits claims
- Getting access to other services including health professionals
- Looking after health and helping with medication.
- Getting to know people and stay in contact with them.
- Assessing and managing risks.
- Getting out and about, doing things in the community and getting a job.
- Emotional support and advice.

The actual support provided to any one person may include a combination of any number of the above, dependent on their needs.

Kingwood College

The College provides a normal supported living environment with a number of enhancements to ensure it meets its core objective of providing a transitional step for young adults from Special Education Needs Schools to a typical Supported Living House in the community. SEN schools are usually in rural, isolated areas set within extensive open space, whereas supported living houses are normally located within more urban settings such as conventional housing estates, where integration with the local community is a possibility. The change in environment combined with a change in routine and structure can be challenging for a young adult with autism and the College aims to bridge that gap.

Kingwood College is situated in a community setting on the outskirts of Reading yet provides sufficient space both indoors and outdoors to meet the needs of young adults with autism in transition. The College has the capacity for five young adults to share living space with their own rooms and en-suite facilities; sharing a communal kitchen, dining room, sensory room, living room and classroom. The garden has been designed as an autism friendly space with recreational and learning facilities. Due to the transitional nature of the support provision, the College is for adults aged 18 to 24 and security of accommodation is provided through a licence in the way that a Halls of Residence operates in a University setting.

The young people will have access to an education curriculum from specialist providers such as Reading College; they will be supported by Kingwood to register on the ASDAN programme and will receive personalised support to develop independent living skills in an environment that has been purpose built.

Registered Care

Kingwood has one registered care home in Reading, Berkshire. In 2012 the property was redeveloped from a 5 person service to a 4 person service and the accommodation was upgraded to provide en-suite facilities for every resident. As well as an intensive level of daytime support, we currently provide wake night support

As with supported living and outreach services Kingwood provides a range of support activities as listed above, other than support to maintain a tenancy. The people we support in our Registered Care Home have a license for their accommodation.

Our service provision

Although Kingwood strives to provide support of the highest quality, we welcome comments and feedback from the people we support and their families\carers about how to further improve or strengthen our services, or in relation to any concerns they may have. People we support are provided with an individual user guide containing details about who they should speak to both internally, such as the Area Manager or Director of Services and externally to Kingwood, such as the Local Authority Adult Services Department and the Care Quality Commission should they have any concerns or complaints. We also have an accessible complaints' form to aid the process. Kingwood's complaints' policy is also available on the organisation's website or by request.

Safeguarding

All Kingwood employees working in a support role complete safeguarding training during core induction at Head Office to ensure they are equipped with the essential skills to recognise and respond to concerns of abuse, in addition to attending a dedicated safeguarding course.

In accordance with section 11 of the Children's Act 2004, the safeguarding course ensures employees are aware of their responsibilities with regards to the well being of children visiting services where care is being provided.

Document history

Version	Date	Changes	Author/Editor
1.0	2010	New document design	K Allen
1.0	August 2011	Annual review	K Allen
1.1	August 2012	Annual review	K Allen
2.0	September 2013	Addition of College & change of Manager	K Allen
2.1	January 2014	Addition of safeguarding information	K Allen
2.2	December 2014	Annual review combined with minor updates	K Allen
2.3	December 2015	Annual review – no changes	K Allen
2.4	January 2016	Annual review – no changes	K Allen
2.5	March 2017	Annual review – manager changes	K Allen